Background

- Replaces the TRICARE Family Member Dental Plan (TFMDP) and the TRICARE Selected Reserve Dental Program (TSRDP)

- Eligibility has expanded to include family members of Selected Reserve (SELRES) and Individual Ready Reserve (IRR) and IRR family members
**Status**

- TDP awarded to UCCI on April 14, 2000
- Delivery of Dental Care Services will begin on February 1, 2001
TDP Expanded Benefits
Covered Services & Cost Shares
Eligibility
Enrollment & Premium Cost
Participating Dentists
Claims Processing
Appeals Process
Support & Assistance
Questions & Answers
Expanded Benefits to Include:

- General Anesthesia
- Intravenous Sedation
- Athletic Mouthguards
- Expands Sealant Coverage
- Porcelain Veneers
- Internal Bleaching of anterior teeth (root canal treated)
- Extends age limits for orthodontic coverage
- Children under age 4 can be voluntarily enrolled
- Three oral exams allowed in a 12-month period
Maximums

- **Annual Maximum** = $1200
- **Lifetime Orthodontic Maximum** = $1500
<table>
<thead>
<tr>
<th>Services</th>
<th>TSRDP</th>
<th>TDP</th>
<th>Cost Share</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diagnostic &amp; Preventive</td>
<td>☐</td>
<td>☐</td>
<td>0%</td>
</tr>
<tr>
<td>Emergency</td>
<td>☐</td>
<td>☐</td>
<td>0%</td>
</tr>
<tr>
<td>Basic Restorative</td>
<td>☐</td>
<td>☐</td>
<td>20%</td>
</tr>
<tr>
<td>Sealants</td>
<td>☐</td>
<td>☐</td>
<td>20%</td>
</tr>
<tr>
<td>Endodontics</td>
<td>☐</td>
<td></td>
<td>*40%</td>
</tr>
<tr>
<td>Periodontics</td>
<td>☐</td>
<td>☐</td>
<td>*40%</td>
</tr>
<tr>
<td>Oral Surgery</td>
<td>Extractions</td>
<td>Comprehensive</td>
<td>*40%</td>
</tr>
</tbody>
</table>

* 30% Cost Share for E1-E4
## TDP Covered Services

<table>
<thead>
<tr>
<th>Services</th>
<th>TSRDP</th>
<th>TDP</th>
<th>Cost Share</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prosthodontic</td>
<td>☑</td>
<td>☑</td>
<td>50%</td>
</tr>
<tr>
<td>Other Restorative</td>
<td>☑</td>
<td>☑</td>
<td>50%</td>
</tr>
<tr>
<td>Orthodontics</td>
<td>☑</td>
<td>☑</td>
<td>50%</td>
</tr>
<tr>
<td>Anesthesia (General)</td>
<td>☑</td>
<td>☑</td>
<td>40%</td>
</tr>
<tr>
<td>Anesthesia (IV Sedation)</td>
<td>☑</td>
<td>☑</td>
<td>50%</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>☑</td>
<td>☑</td>
<td>50%</td>
</tr>
</tbody>
</table>
Orthodontics Highlights

- **Lifetime Maximum increased to $1500 effective 2/1/01**
  - family members in active treatment as of 2/1/01 may be eligible for the additional benefit
- **Family Members (non-spouse)**
  - up to age 23 if enrolled full-time in an accredited college
  - otherwise: up to age 21
- **Spouse and SELRES and IRR Members**
  - up to age 23
- **Cost Share Amount for all Pay Grades: 50%**
Who is Eligible for TDP

- Active Duty Family Members
- Selected Reserves (SELRES)
- Individual Ready Reserves (IRR)
- Family Members of SELRES & IRR Sponsors
Eligibility

❖ Automatic transfer to TDP if already enrolled in TFMDP or TSRDP
  - enrollment in TFMDP prior to February 1, 2001 has 24 month lock-in
❖ Enrollment after February 1, 2001
  - 12 months of service remaining from completion of enrollment and receipt of premium
❖ DEERS is sole source for verifying eligibility

NOTE: 12 month “Lock out” if member fails to pay premiums or disenrolls for invalid reason
Enrollment

- Voluntary Program
- Prepaid Dental Plan
- Date of Coverage
  - 1st day of month following completion of enrollment and receipt of premium by UCCI
  - 1st month premium sent to UCCI with enrollment application
  - Will receive confirmation of coverage from UCCI
  - may also call Customer Service to verify coverage
- All Family Members Must Be Enrolled
  Exceptions:  - children under 4 years of age
  - SELRES & IRR enroll separately
  - Remotely located family members
How To Enroll

- Complete enrollment application and mail with first month premium to UCCI:
  United Concordia
  TDP Enrollment & Billing
  PO Box 69426
  Harrisburg, PA 17106-9426

- UCCI will issue evidence of enrollment, Benefits Booklet and other materials 15 days upon receipt of application & premium

- UCCI notifies Finance Centers who arrange allotments/deductions for future months’ premiums

- If no payroll account - UCCI will bill monthly premiums direct.
Types of Plans

- **Shared Premium Plan**
  - Government pays 60% of monthly premium
  - Enrollee/Sponsor pays 40% of monthly premium

- **Full Premium Plan**
  - Service member responsible for the entire premium amount. The government does not share in premium payments.
Eligible for Shared Premium Plan

- Active duty family members
- Families of Reservists on active duty for more than 30 days
- Members of the Selected Reserve
- Members of the Individual Ready Reserve - Special Mobilization Category only
Eligible for Full Premium Plan

- Members of the IRR (other than Special Mobilization Category)
- Family members of SELRES or IRR members
Single Enrollment Premium

☞ One (1) eligible covered beneficiary

Includes -

a. one (1) active duty family member

b. individual SELRES or IRR member

c. one (1) SELRES or IRR family member
Family Enrollment Premium

Two (2) or more eligible/covered family members

Includes -

a. Two (2) or more active duty family members

b. Two (2) or more SELRES or IRR family members

Note: SELRES or IRR may enroll independently of family members. SELRES or IRR sponsor may enroll their family members and not themselves.
Premiums

- Vary depending on the number of enrollees and the type of plan
  - Single and Family
  - Full and Shared
**Premium Payments**
(February 2001 - January 2002)

<table>
<thead>
<tr>
<th>Premium Type</th>
<th>Single</th>
<th>Family</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Shared Premium</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- AD Family Members</td>
<td>$7.63</td>
<td>$19.08</td>
</tr>
<tr>
<td>- Selected Reserve</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- IRR - Special Mobilization Category</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Full Premium</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- IRR - Other than Special Mobilization Category</td>
<td>$19.08</td>
<td>$47.69</td>
</tr>
<tr>
<td>- SELRES &amp; IRR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Family Members</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Premium Payment Method

- Payroll allotment/deduction
- Direct billing
  - For those who do not have an active payroll account or do not have sufficient funds in that account
  - Once direct bill, always direct bill
Claim submitted to single location:
United Concordia
TDP Claims Processing
PO Box 69411
Harrisburg, PA 17106-9411

Patient and Provider receive Dental Explanation of Benefits

Processing Time
- 90% within 14 days
- 98% within 30 days
- 100% within 60 days
TDP Participating Dentists

- Accepts UCCI fee allowances
- Cannot “Balance Bill” for covered services
- Submits all claims
- Collects only cost share
- Agrees to comply with UCCI Quality Assurance Program
- Complete DoD/Reserve Forces Dental Exam Screening Form at no additional cost
TDP Appeals Process

- Appeals Process is Time Sensitive
- Different Levels of Appeal
  - Reconsideration (UCCI) - 90 days
  - Formal Review (TMA) - 60 days
    Must be $50 or more
  - Hearing (TMA) - 60 days
    Must be $300 or more
- Refer to Benefits Booklet for Specific Details
TDP Support & Assistance

Customer Service
- Toll Free Numbers:
  (800) 866-8499
  (800) 891-1854 = (TDD- Hearing Impaired)
- Available 24 hours per day
  Monday through Friday

UCCI Dental Benefit Regional Advisors
Health Benefit Advisors
www.ucci.com
- Providers
- Information
- E-mail Inquiries
TDP Materials
Questions & Answers
TRICARE Dental Program

Protect your Smile
See your dentist regularly!